



MEDIA RELEASE

For Immediate Release

UPGRADING OF LHDNM DATA CENTRE

Kuala Lumpur, 14 November – The Inland Revenue Board of Malaysia (LHDNM) is in the process of upgrading its Data Centre commencing 5.30 pm on 15 November and will end on 20 November 2011. This is following the move of its Headquarters from Block 9 Government Building Complex in Jalan Duta to Wisma Hasil in Cyberjaya, Selangor.

During this period, taxpayers and LHDNM customers are advised that there will be disruption of electronic services like e-Filing, e-Lejar, Aduan (Complaints Management System), LHDNM website and all others related to its Computer Applications System. Payment Counter services at all LHDNM Branches will also be affected and only limited services are available.

When contacted by media today, Dato' Dr. Mohd Shukor Mahfar, CEO LHDNM explained, "LHDNM service counters can only provide limited service during this period. Payment receipts will be issued manually to all taxpayers who make income tax payment transactions during this upgrading period. Nevertheless, this is temporary setback as we expect to be fully operational according to schedule. We apologize to all customers who will be experiencing difficulties during this period".

In a related development, Dato' Dr. Mohd Shukor informed that the moving of Headquarters to Cyberjaya does not include Payment Counter, Collection Branch Kuala Lumpur, Jalan Duta Branch, Non Resident Branch, and Corporate Tax Department, all located either in Block 8A and Block 11, Government Building Complex. "This move will only affect Headquarters at Block 9, while the rest will remain here," he added when questioned by the media that there was confusion from the taxpayers regarding the moving exercise.

THANK YOU

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