

e-CTIM No.51/2011

15 November 2011

TO ALL MEMBERS

TECHNICAL

Direct Taxation

1. [IRB Headquarters, Upon Relocation, Will Be Fully Operational in Cyberjaya on 22 December 2011 & Upgrading of IRB Data Centre](#)

Please be informed that the IRB headquarters currently located at Block 9, Government Buildings Complex at Jalan Duta will be relocated, and will be fully operational at **Wisma Hasil, Persiaran Rimba Permai, Cyber 8, 63000 Cyberjaya, Selangor** on 22 December 2011.

In conjunction with this move, the IRB Data Centre will be upgraded. However, during the interim period, taxpayers and customers may face disruptions to their computerized application systems.

In addition, the Payment Counter services at all IRB Branches will also be affected, and only limited services will be available. Temporarily, payment receipts will be issued manually to all taxpayers who make income tax payment transactions during this upgrading period.

The following, which are not involved in the relocation, will continue to be at Jalan Duta:-

- 1) IRB Tax Payment Counters (Block 8A)
- 2) IRB, Jalan Duta Branch (Block 8A)
- 3) IRB Kuala Lumpur Collections Branch (Block 8A)
- 4) IRB, Non-Resident Branch (Block 11)
- 5) IRB, Corporate Tax Department (Block 11)

Taxpayers can obtain a [list of the new addresses and telephone numbers](#) of the departments involved in the relocation through the IRB website at www.hasil.gov.my.

2. [e-Filing System Disruptions](#)

Please be informed that the e-Filing System (Production Environment and e-Training) will be inaccessible, due to the relocation of the IRB Headquarters to Cyberjaya, and some maintenance work on the system. The following are further details on the disruption:-

Duration	: from 5.30p.m on 15/11/2011 (Tuesday) till 8.00a.m on 20/11/2011 (Sunday)
Applications Inaccessible	: IRB's website, e-Filing, TAeF, SPSPD, HTHA, e-Lejar, Aduan (Complaints Management System) and all others related to its Computer Applications System.

Members may email their enquiries to helpitf@hasil.gov.my on or before 15 November 2011 (Tuesday) (by 5.30 p.m.)

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3. List of Officers Appointed as Customs Advisors

Please be informed that the Royal Malaysian Customs Department has released the names and email contacts of its Customs Advisors at various locations.

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