ORGANISED BY





NATIONAL TAX EVENT OF THE YEAR NATIONAL TAX CONFERENCE 2015

25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE





25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

CURRENT ISSUES AFFECTING TAXPAYERS

BY:

MR. MAHMOOD BIN DAUD

DIRECTOR
TAX OPERATION DEPARTMENT, LHDNM





25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

- > UNDERSTANDING TAX ECOSYSTEM
- > BRIDGING THE COMPLIANCE GAP





25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

TAX ECOSYSTEM

GOVERNMENT

INTER ECOSYSTEM DEPENDANCY

TAX AUTHORITY

- Administrator
- Enforcer
- Educator

TAXPAYER/TAX PRACTITIONER

- Taxpayer
- Professional & tax bodies

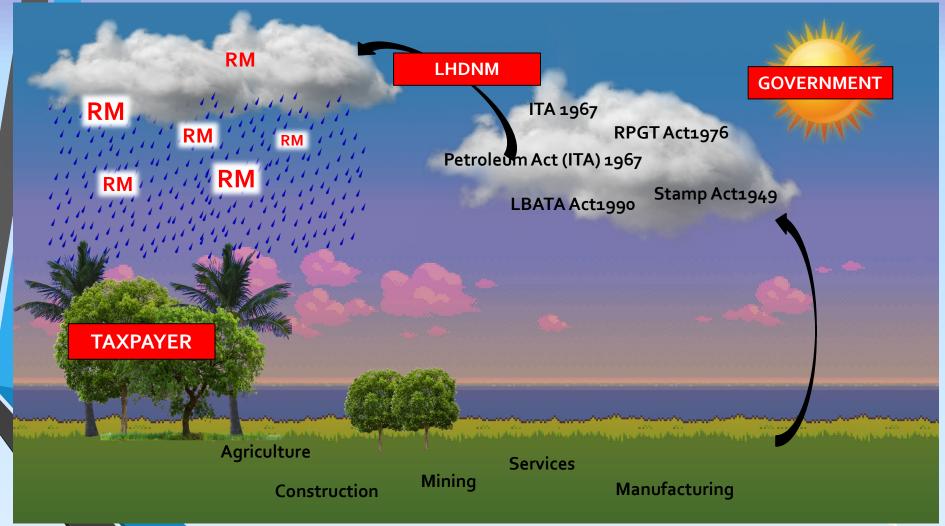


NATIONAL TAX CONFERENCE 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

TAX ECOSYSTEM







25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

TAX COMPLIANCE





25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

Tax Compliance Definition:

"Comply with tax law, regulations, processes and procedures"



NATIONAL TAX CONFERENCE 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE









Non-Complied Taxpayer

INCORRECT REPORTING



ATE / UNDER / DEFAULT



NATIONAL TAX EVENT OF THE YEAR 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

TAX COMPLIANCE AREA

REGISTRATION

Obligation to register tax file if qualified



SUBMISSION OF RETURN FORM



REPORTING AND PAYMENT



RECORD KEEPING

ISSUES:

- Late Submission
- None Submission
- EOT

ISSUES:

- Incorrect return
- Late / Under / Default payment

ISSUES:

- Improper record keeping
- Proof of transaction

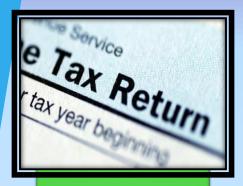


NATIONAL TAX CONFERENCE 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

GOOD SUBMISSION COMPLIANCE





ON-TIME SUBMISSION (On / Before Due Date)

SUBMISSION OF RETURN FORM



SUBSCRIBE FORM
(e-Filing / Subscribed Form)



COMPLETE FORM

(Complete Reporting & With Signature)



NATIONAL TAX EVENT OF THE YEAR 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

GOOD SUBMISSION COMPLIANCE

Attitude To Compliance

Have decided not to comply

Don't want to comply, but will if we pay attention

Try to but don't always succeed

Willing to do the right thing

Compliance Strategy

Investigation

Field Audit (Focus Audit)

Desk Audit

Our strategies aim to create pressure down

High Compliance

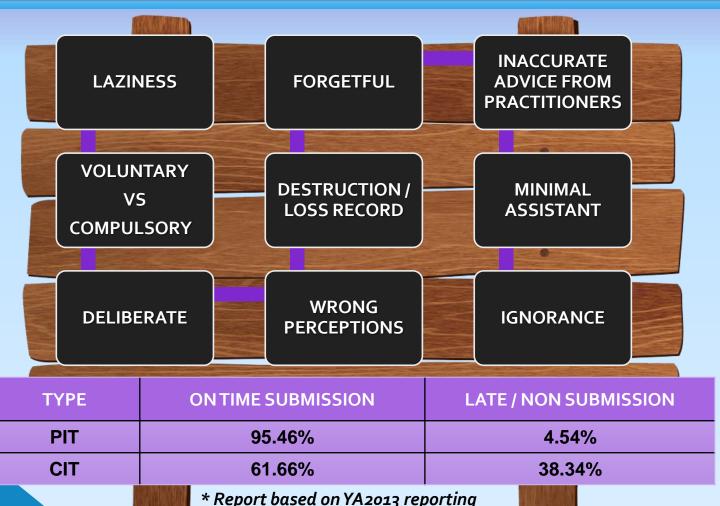


NATIONALTAX CONFERENCE 2015^{-}



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

ISSUES RELATING TO SUBMISSION OF TAX RETURNS

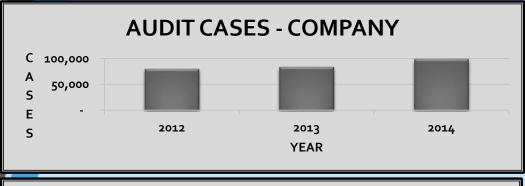


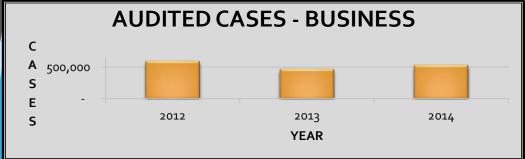




25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

REPORTING COMPLIANCE







YEAR	CASES (COMPANIES)	
2012	79,688	
2013	83,093	
2014	98,615	

YEAR	CASES (BUSINESS)	
2012	593,816	
2013	462,987	
2014	525,350	

YEAR	CASES (INDIVIDUAL)	
2012	1,261,574	
2013	1,211,840	
2014	1,246,006	



NATIONAL TAX CONFERENCE 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

GOOD PAYMENT COMPLIANCE





On-Time (On / Before Due Date)



Full payment as per selfassesment





25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

PAYMENT COMPLIANCE

	YEAR	ON TIME PAYMENT	LATE / NON PAYMENT
		(%)	(%)
	2013	96.63	3.37
	2014	96.24	3.76

* Report based on each year current debit

LATE PAYMENT

UNDER PAYMENT

> DEFAULT PAYMENT

> > **DEFAULT**PAYNENT





25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

TAX CONFORMANCE

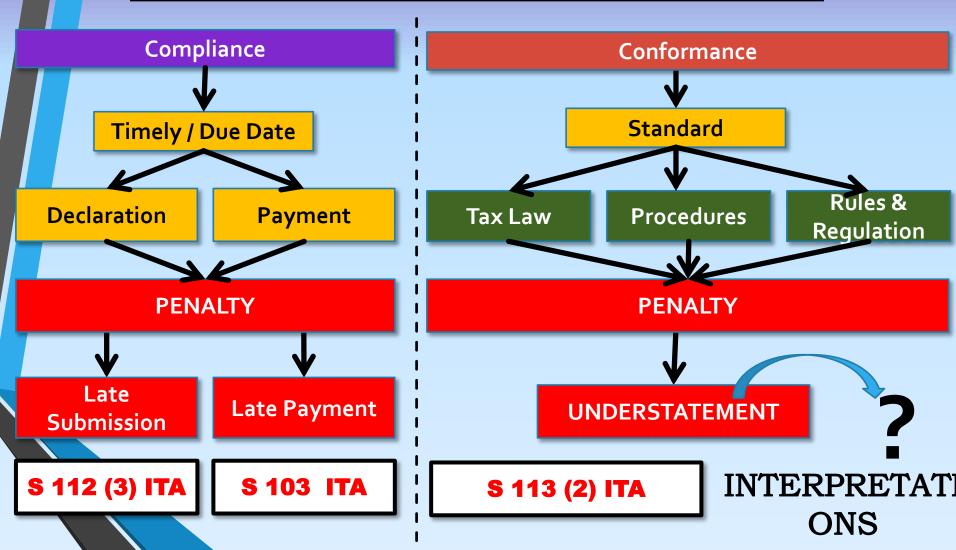


NATIONAL TAX EVENT OF THE YEAR 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

TAX COMPLIANCE vs TAX CONFORMANCE







25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

NARROWING THE GAP: LHDNMTOOLS







25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

NARROWING THE GAP: 3E's CONCEPT





NATIONAL TAX EVENT OF THE YEAR 2015



25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

CREATING HONEST TAXPAYER







25 & 26 AUGUST 2015 | KUALA LUMPUR CONVENTION CENTRE

THANKYOU