

e-CTIM No.75/2012

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TO ALL MEMBERS

TECHNICAL

IRB Media Release – [2nd Session of Taxpayers Service Month \(BPPC\) of 2012](#)

The Inland Revenue Board (IRB) has notified the public that the second session of the Taxpayers Service Month Programme 2012 will be from 1 June to 30 June 2012. This session will focus on **individual taxpayers with business income**. To assist taxpayers in complying with their responsibilities to submit their Income Tax Return Forms and pay their income taxes, **e-Filing service counters and e-Payment (online tax payment) service will be open/available at all 36 IRB branches nationwide**.

Taxpayers can use the e-Filing and e-Payment services by directly accessing the IRB's official website as follows:

- e-Filing – <https://e.hasil.gov.my>
- e-Payment – <https://epayment.hasil.gov.my> or -
- link through www.hasil.gov.my

First time login e-Filing taxpayers are required to apply for the e-Filing PIN number by e-mailing to pin@hasil.gov.my or calling **1-300-88-3010**. For e-Filing users **who have forgotten their passwords**, they may reset their passwords using the following steps:

- 1) Click on 'ezHASiL' at www.hasil.gov.my;
- 2) Click on 'e-Filing';
- 3) Click on 'Forgot Your Password';
- 4) Key-in your identity card number and click 'Submit';
- 5) Enter your e-mail address which has been registered with IRB and click 'Submit';
- 6) If you remember the answer to the e-Filing Challenge Phrase, click on the space provided and enter all the required details and click 'Submit';
- 7) Login e-Forms;
- 8) Complete the Form e-B and 'Submit'.

If taxpayers have forgotten their password indicators, they are advised to contact the e-Filing helpline at **03-4289 3535** (local call) and **+603-4289 3500** (international call) or **1-300-88-3010** (Customer Service Centre).

For more information members may view the [IRB Media Release](#) at the IRB's website.

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