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TO ALL MEMBERS

TECHNICAL

The Digital Franking System

To improve the public service delivery system, the Digital Franking System (DFS) was implemented by the Inland Revenue Board (IRB) on 30 June 2011 as an additional mode of stamping besides Stamp Assessment and Payment System (STAMPS) and adhesive stamp / *Setem Hasil*.

The DFS enhances the operation flow with the public and strengthens the validity of the stamping process with the introduction of improved security features for the impressed stamps. It is divided into two applications:

1) Internal User (IRBM) application

This mode of stamping was implemented in stages since 14 February 2011 in addition to the existing process such as STAMPS and *Setem Hasil*. Data of transactions are made via STAMPS or DFS are available online. Member could check the authenticity of a Stamp Certificate or DFS via STAMPS in IRB official website <https://stamps.hasil.gov.my>

2) External User application

This application allows for **stamping of fixed duty instruments only** and is available to the external users like bankers, insurers, telcos, stock brokers, government linked companies (GLC) or other companies approved and licensed only by IRB. Internet facility is required to operate DFS, which uses a preloaded credit system that function similarly to a normal prepaid phone card. It continually communicates back to IRB main server to monitor the credit usage and every transaction is on real time.

Kurnia Insurans (Malaysia) Berhad (KIMB) has obtained the System User Licence from the IRB to use the DFS for stamping of Foreign Workers Insurance Guarantee (FWIG). KIMB spent a total of RM 300,000 on 15 units of the digital franking machines, including installation and initial maintenance costs at 15 agents' offices.

With DFS, stamping can be expedited, transaction made easier and more secured. The authentication of the impressed stamp is assured since stamping is done in-house.

For further enquiry, member may liaise with Encik Masrun Bin Maslim, the Public Relations Officer (Media) of the IRB at Headquarter, Cyberjaya. The contact details are as follows:

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