

e-CTIM No.59/2012

26 April 2012

TO ALL MEMBERS

TECHNICAL

Media Release --- IRB & Symantec Provide Best Practices for e-Filing and m-Filing

The Inland Revenue Board (IRB) in collaboration with Symantec offer best practices to taxpayers with regard to e-Filing, m-Filing and e-Payment services.

They encourage taxpayers to adopt online security best practices and ensure that their mobile devices are secured prior to transacting online. Taxpayers need to be extra cautious to ensure protection of their personal and confidential information, such as their personal identification number, address, salary, financial and contact details, during the filing of their taxes online.

In connection with this, **Symantec has provided guidelines** in the Media Release for taxpayers to keep their identity and confidential information secure when filing taxes and making payments online.

Resources for Reference

- Report suspicious and fraudulent emails on taxes and related topics to aduan@hasil.gov.my
- For queries, please call LHDNM's hotline at 1-300-88-3010 or refer to [Frequently Asked Questions](#)
- Stay informed on the latest Spam and Phishing trends with the monthly [Symantec Intelligence Report](#)
- Learn about staying safe online at Symantec's [Family Resource Centre](#)

For more information members may visit at www.hasil.gov.my or www.symantec.com.

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