

TECHNICAL

Direct Taxation

INVITATION FOR MEMBERS FEEDBACK ON COMPLIANCE AND OPERATIONS ISSUES

The Institute is compiling issues relating to compliance and operations matters from members. A Memorandum of members issues will be prepared for submission to the Inland Revenue Board of Malaysia (LHDNM) to seek clarification, where necessary.

The Institute is inviting members to submit by email to technical@ctim.org.my, the challenges they face with regard to compliance and operations matters as well as suggestions and comments for improvement and for consideration. The CTIM Compliance and Operations Working Group (COWG) will deliberate on the issues received and where appropriate will include it in the submission to the LHDNM.

The feedback must provide information, justification and, where relevant, supporting evidence as follows: -

- i. Types of compliance issues – e.g. Imposition of penalties
- ii. Types of operations issues – e.g. Filing of Returns issues
- iii. Date of occurrence
- iv. Which LHDNM branch and state
- v. Name of LHDNM working officer/manager/branch head (optional)
- vi. To attach a sanitized* letter from LHDNM (optional) and where applicable

(* e.g. Omit the name, tax reference no. and address of the taxpayer)

Please let us have your feedback on the compliance and operations issues in the [hyperlinked feedback template](#) on or before 29 January 2021 (Friday). You may send your feedback to the Institute via email to technical@ctim.org.my together with your name and membership number.

Disclaimer

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