

e-CIRCULAR TO MEMBERS

CHARTERED TAX INSTITUTE OF MALAYSIA (225750-T)

18 May 2018

TO ALL MEMBERS

MISCELLANEOUS

LHDNM MEDIA RELEASE – LHDNM OPERATING HOURS DURING RAMADAN (FASTING MONTH) 2018/1439H

In its <u>Media Release</u> dated 14 May 2018, the Inland Revenue Board of Malaysia (LHDNM) announced that the operating hours of LHDNM service counters during the Ramadan month are as below:

States/Region	Days	Counter Operating Hours
All states except Johor, Kedah, Terengganu and Kelantan	Monday – Friday	8.00 a.m. – 4.30 p.m.
Johor, Kedah, Terengganu and Kelantan	Sunday – Wednesday	8.00 a.m. – 4.30 p.m.
	Thursday	8.00 a.m. – 3.00 p.m.
Sabah and WP Labuan	Monday - Friday	7.30 a.m. – 4.00 p.m.

The LHDNM Hasil Care Line operationg hours:

Days	Operating Hours
Monday - Friday	9.00 a.m. – 4.30 p.m.

However, this change in operating hours is not applicable to the LHDNM services counter at the Urban Transformation Centre (UTC). The operating hours of LHDNM service counters at UTC are subject to the UTC operating hours set by the Ministry of Finance (MOF). Members may view the MOF <u>Media Release</u> on their website in relation to the UTC operating hours during the Ramadan month.

Members can still manage their taxation matters via the electronic services provided by LHDNM at <u>www.hasil.gov.my</u>.

Members may view the Media Release at the websites of the Institute and LHDNM.

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