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**TECHNICAL**

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**Indirect Taxation**

**[Customs Duties Order 2017 \[P.U\(A\)5-2017\]](#)**

The above order was gazetted on 3 January 2017 and comes into operation on 1 April 2017. The Order specifies the rates of import duties and export duties levied on specific classes of goods and the rules of classification of goods.

The Royal Malaysian Customs Department (RMCD) has set up a [Crisis Center](#) (click on the underlined wording for the email from Customs) to assist taxpayers and stakeholders by providing explanations and clarifications on the changes or amendments in the [Customs Duties Order P.U.\(A\)5-2017](#).

The Crisis Centre shall operate 24 hours as follows:

Crisis Centre Hotline Service Operates 24 hours		
From	To	Hotline numbers & Email
10.00pm, 31 March 2017 (Friday)	7.30am, 4 April 2017 (Tuesday)	03-8311 1551 03-8311 1552 03-8311 1553 03-8311 1554 Email : <a href="mailto:pdk2017@customs.gov.my">pdk2017@customs.gov.my</a>

Please note that there will be a system interruption to the *front-end national Single window* system starting from 31 March 2017 (Friday) 10.00pm till 12.00am on the 1 April 2017 (Saturday).

Members may view the above gazette order at the official website of the [Attorney-General's Chambers](#).

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