

TECHNICAL

Direct Taxation

RESET e-FILING PASSWORD BY USING SHORT MESSAGING SYSTEM (SMS) - LHDNM MEDIA RELEASE

The Inland Revenue Board of Malaysia (LHDNM) has recently announced that taxpayers who have forgotten their e-filing password, can now reset their e-filing password via short messaging system (SMS) starting from **18 April 2016 (Monday)**. Taxpayers can request for a temporary activation code (KPS) using their handphone number (Maxis, Digi and Umobile users only) which is registered with the LHDNM. The telecommunication company will charge RM0.50 for each SMS and the KPS is valid as long it has not been used to reset the e-filing password.

To request for the KPS via SMS, please refer to item 1.3.2 on page 8 of the [LHDNM User Guide](#) for taxpayers who have forgotten their e-filing password.

To reset the e-filing password using the KPS, taxpayers can access the official LHDNM website portal at www.hasil.gov.my > ezHASiL > e-Filing > Bantuan > Terlupa Kata Laluan OR click on the link https://ez.hasil.gov.my/Ci/Bantuan_Anon.aspx

Members may read the Media Release (in Bahasa Malaysia) for more details at the websites of the [Institute](#) and the [LHDNM](#). An [English version of the Media Release](#) has also been issued by LHDNM.

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