

e-CTIM TECH- IT 49/2015

23 October 2015

TO ALL MEMBERS

TECHNICAL

Indirect Taxation

RMCD -- 2016 Budget Hotline

The Royal Malaysian Customs Department (RMCD) will set up a 2016 Budget Enquiry Service to enable the public to obtain information and further clarification on indirect tax issues arising from the 2016 Budget proposals under the purview of the RMCD. It includes a **Hotline Service** commencing from **Friday, 23 October 2015 to 24 October 2015** and **daily Customers Call Centre service**. The details of the Hotline Service and Customs Call Centre are as follows:-

Hotline Service		
Date	Time	Hotline numbers & Email
23 October 2015 (Friday)	3.00 pm – 10.00 pm	03-8882 4804 / 2412 Email : bajet2016@customs.gov.my
24 October 2015 (Saturday)	8.00am – 5.00pm	
Customs Call Centre		
Date	Time	Call Centre Number
Monday – Friday	8.30am – 10.00pm	1-300-888-500
Saturday – Sunday	8.30am – 5.00pm	

Members may view the RMCD Announcement at the websites of the [Institute](#) and [RMCD](#).

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